



# RELIANCE CONNECTS

ROOTED HERE. REACHING THERE.

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[www.relianceconnects.com](http://www.relianceconnects.com)

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## BUSINESS APPLICATION

**For office use only:** Date: \_\_\_\_\_ Account Number: \_\_\_\_\_ CSR \_\_\_\_\_  
 Install Date/Time: \_\_\_\_\_ Deposits Required? Yes No Amount \_\_\_\_\_  
 Credit Check Yes No Results Phone Number Assigned: \_\_\_\_\_

### Business Customer Information

New Construction Existing home Own Rent Previous occupant \_\_\_\_\_

Business name(s) Applicant Address/Physical address for services: Street, City, State, Zip Code

Billing Name(s) Billing Address: Street, City, State, Zip Code (if different than applicant address)

Contact number(s) Email address(s)

### Credit Information

First Applicant Name _____	Second Applicant Name _____
Date of Birth _____	Date of Birth _____
Social Security Number _____	Social Security Number _____
Driver's License _____	Driver's License _____
Bank Institution _____	Bank Institution _____

Business Tax ID# \_\_\_\_\_  
Business Structure (Incorp., LLC, Sole Prop.) \_\_\_\_\_

Previous Address: \_\_\_\_\_ How Long? \_\_\_\_\_  
Previous Telephone or Internet Company \_\_\_\_\_ Established Date: \_\_\_\_\_  
Previous Account Number: \_\_\_\_\_ Working? (Y/N) \_\_\_ Disc. Date: \_\_\_\_\_

### Additional Account Information

Authorized Persons to access account information, ability to change account information, etc. Attach additional sheet if necessary.

1.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_  
2.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_

### Electronic Billing Options

Automatic payments (deducted on the 10<sup>th</sup> of each month) Yes \_\_\_ No \_\_\_  
If Yes: Routing number \_\_\_\_\_ Checking Account \_\_\_\_\_

Note: Credit Card option available through our SmartHub app.

Paperless Billing Yes \_\_\_ No \_\_\_

E-Bill Login password (minimum 1 uppercase letter, 1 special character) \_\_\_\_\_  
**8-character minimum; 15-character max.; must have at least 1 uppercase letter, 1 numeric character & 1 special character.**

## Products & Services

### Telephone Service

\_X\_ All-In Basic Phone line \$46.00 (approximate price including most taxes and surcharges)

\_X\_ One-time connection fee \$43.00

Extended Area of Service (EAS/Local outgoing calls): choose one

Measured EAS .05 per minute, no monthly fee

Flat Rate EAS \$21.30 flat monthly fee

Inside Wire Maintenance \$1.35 per month Mileage \_\_\_\_\_

May be required based on location, CSR will determine this.

Long Distance: choose one

One Rate .13/min.  Access Plus \$4.95/mo. + .08/min No carrier \_\_\_\_\_ Other (list PIC) \_\_\_\_\_

Optional calling features

Caller ID name/Number \_\_\_\_\_ \$7.00 Call waiting \_\_\_\_\_ \$2.00 Voicemail \_\_\_\_\_ \$5.95

Not seeing what you need? Visit <http://relianceconnects.com/voice/calling-features/> or call your local office.

Directory Listing:  Listed  Unlisted  Unpublished

How to appear in directory: Name(s) \_\_\_\_\_

Address \_\_\_\_\_ Yellow page heading \_\_\_\_\_

### Broadband Service

Choose your internet package. Note: Fiber packages are only available in select areas. Call your local office for more details.

Basic Package 6m/1m \$42.95 Optional one-time wireless fee \$35.00 Yes  No

Extra Package 12m/1m \$49.95 Wireless password (minimum 8 characters) \_\_\_\_\_

Fiber 25 (25m/10m) \$59.95 OR we can assign a default password Yes

Fiber 50 (50m/25m) \$69.95

Fiber 100 (100m/50m) \$79.95 Optional Static IP address \$5.00/month Yes  No

6 month contract term Yes  No

Note: under a 6 month contract Reliance Connects provides a standard modem as a free rental and the installation fee of \$125.00 is waived.

### Digital TV Service

 Check all that apply. Please note monthly TV charges are subject to 5% tax.

\_X\_ One-time connection fee \$15.00

Basic Service \$29.95/mo.  STARZ (20 channels) \$15.00/mo.

Basic Expanded \$63.40/mo.  HBO (4 channels) \$17.00/mo.

Basic, Expanded & Plus \$80.35/mo.  Cinemax (3 channels) \$15.00/mo.

Showtime (8 channels) \$15.00/mo.

Choose a set top box for each TV you have:

SD Set Top \$5.50  HD Set top \$8.50/mo.  DVR Service additional \$2.00/mo.

Set Top boxes include interactive guide and digital music channels. WatchTVEverywhere included.

Whole Home DVR feature \$5.00/mo. Yes  No  Record on one box and watch on another.

EZVIDEO Service. EZVideo is a new way to get LIVE, local channels plus hundreds of video, music and gaming options over your Reliance Connects high-speed Internet connection with a ROKU streaming device.

EZVideo \$18.05/mo.

I hereby request service from RELIANCE CONNECTS and I agree to abide by all provisions of its tariff as approved by the Oregon Public Utility Commission, including, but not limited to, deposit requirements, payment obligations, and supersedure of existing services. Further I agree to pay attorney fees, court costs, and collection costs if the Company is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its tariff.

Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

Once you've completed this form, save it and send it to us info@rconnects.com or fax it to us at 503-630-4464