



RELIANCE CONNECTS

ROOTED HERE. REACHING THERE.

PO Box 357
Estacada, OR 97023
www.relianceconnects.com

Phone: 503-630-4213
Email: info@rconnects.com
Fax: 503-630-4464

Residential Application

For office use only:

Date: _____

Account Number: _____ CSR _____

Install Date/Time: _____

Deposits Required? Yes No Amount _____

Credit Check Yes No Results

Phone Number Assigned: _____

Residential Customer Information

New Construction _____ Existing home _____ Own _____ Rent _____ Landlord's info _____

Applicant name(s) _____ Applicant Address/Physical address for services: Street, City, State, Zip Code _____

Billing Name(s) _____ Billing Address: Street, City, State, Zip Code (if different than applicant address) _____

Contact number(s) _____ Email address(s) _____

Credit Information

First Applicant Name _____
Date of Birth _____
Social Security Number _____
Driver's License _____
Bank Institution _____
Employer _____
Employer Address _____
Employer Phone _____
Position _____
of years employed _____
Supervisor _____

Second Applicant Name _____
Date of Birth _____
Social Security Number _____
Driver's License _____
Bank Institution _____
Employer _____
Employer Address _____
Employer Phone _____
Position _____
of years employed _____
Supervisor _____

Previous Address: _____ How Long? _____
Previous Telephone or Internet Company _____ Established Date: _____
Previous Account Number: _____ Working? (Y/N) _____ Disc. Date: _____

Additional Account Information

Authorized Persons (access to account information, ability to change account information)

1.) Full Name _____ D.O.B or password _____

2.) Full Name _____ D.O.B or password _____

Electronic Billing Options

Automatic payments (deducted on the 10th of each month) Yes _____ No _____

If Yes: Routing number _____ Checking Account _____

Paperless Billing Yes _____ No _____

E-Bill Login password _____

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Products & Services

Telephone Service

All-In Basic Phone line \$30.00 (approximate price including most taxes and surcharges)

One-time connection fee \$27.00

Extended Area of Service (EAS/Local outgoing calls): choose one

Measured EAS .05 per minute, no monthly fee

Flat Rate EAS \$10.65 flat monthly fee

Inside Wire Maintenance \$1.35 per month Mileage _____

May be required based on location, CSR will determine this.

Long Distance: choose one

One Rate .13/min. Access Plus \$4.95/mo. + .08/min No carrier _____ Other (list PIC) _____

Optional calling features

Caller ID name/Number _____ \$5.00 Call waiting _____ \$1.75 Voicemail _____ \$5.95

Not seeing what you need? Visit <http://relianceconnects.com/voice/calling-features/> or call your local office.

Directory Listing: Listed Unlisted Unpublished (\$.50/mo.)

How to appear in directory: Name(s) _____

Address _____

Broadband Service

Choose your internet package. Note: Fiber packages are only available in select areas. Call your local office for more details.

Basic Package 6m/1m \$42.95 Optional one-time wireless fee \$35.00 Yes ___ No ___

Extra Package 12m/1m \$49.95 Wireless password (minimum 8 characters) _____

Fiber 25 (25m/10m) \$59.95 OR we can assign a default password Yes ___

Fiber 50 (50m/25m) \$69.95

Fiber 100 (100m/50m) \$79.95 Optional Static IP address \$5.00/month Yes No

6 month contract term Yes No Bundle discount-Double Play \$3.00 credit Yes No

Note: under a 6 month contract Reliance Connects provides a standard modem as a free rental and the installation fee of \$125.00 is waived.

Digital TV Service

 Check all that apply. Please note monthly TV charges are subject to 5% tax.

One-time connection fee \$15.00

Basic Service \$29.95/mo. STARZ (20 channels) \$15.00/mo.

Basic Expanded \$69.35/mo. HBO (4 channels) \$17.00/mo.

Basic, Expanded & Plus \$80.35/mo. Cinemax (3 channels) \$15.00/mo.

Showtime (8 channels) \$15.00/mo.

Choose a set top box for each TV you have:

SD Set Top \$5.50 HD Set top \$8.50/mo. DVR Service additional \$2.00/mo.

Set Top boxes include interactive guide and digital music channels. WatchTVEverywhere included.

Bundle discount-Triple Play \$5.00 credit Yes ___ No ___

Whole Home DVR feature \$5.00/mo. Yes ___ No ___ Record on one box and watch on another.

EZVIDEO Service. EZVideo is a new way to get LIVE, local channels plus hundreds of video, music and gaming options over your Reliance Connects high-speed Internet connection with a ROKU streaming device.

EZVideo \$18.05/mo.

I hereby request service from RELIANCE CONNECTS and I agree to abide by all provisions of its tariff as approved by the Oregon Public Utility Commission, including, but not limited to, deposit requirements, payment obligations, and supersedure of existing services. Further I agree to pay attorney fees, court costs, and collection costs if the Company is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its tariff.

Signature _____ Print Name _____ Date _____

Signature _____ Print Name _____ Date _____

Once you've completed this form, save it and send it to us at info@rconnects.com or fax it to us at 503-630-4464.