



**RELIANCE  
CONNECTS**  
ROOTED HERE. REACHING THERE.

PO Box 357  
Estacada, OR 97023  
www.relianceconnects.com  
Account Number: \_\_\_\_\_  
Install date/time: \_\_\_\_\_

Phone: 503-630-4370  
Email: info@rconnects.com  
Fax: 503-630-4464  
Date: \_\_\_\_\_  
CSR: \_\_\_\_\_

### Business Customer Information

1.)  New Construction  Existing 2.) Own  Lease  Previous occupant \_\_\_\_\_

Business name \_\_\_\_\_ Business Address/Physical address for services: Street, City, State, Zip Code \_\_\_\_\_

Billing Name(s) to appear on bill \_\_\_\_\_ Billing Address: Street, City, State, Zip Code (if different than business address) \_\_\_\_\_

Contact number(s) \_\_\_\_\_ Email address(s) \_\_\_\_\_

### Credit Information

First Applicant Name _____	Second Applicant Name _____
Date of Birth _____	Date of Birth _____
Social Security Number _____	Social Security Number _____
Driver's License _____	Driver's License _____
Bank Institution _____	Bank Institution _____
Employer _____	Employer _____
Employer Phone _____	Employer Phone _____
Position _____	Position _____
# of years employed _____	# of years employed _____
Credit check OK? Yes <input type="checkbox"/> No <input type="checkbox"/>	Credit check OK? Yes <input type="checkbox"/> No <input type="checkbox"/>

Business Tax ID number: \_\_\_\_\_

Previous Address: \_\_\_\_\_ How Long? \_\_\_\_\_

Previous Telephone or Internet Company \_\_\_\_\_ Established Date: \_\_\_\_\_

Previous Account Number: \_\_\_\_\_ Working? (Y/N)  Disc. Date: \_\_\_\_\_

Cosigner: \_\_\_\_\_ Cosigner Tel #: \_\_\_\_\_ Daytime # \_\_\_\_\_

Cosigner Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_

Mailing Address (if different) \_\_\_\_\_

Cosigner SSN: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ **\*Must have co-signer read and sign co-signer form**

Deposits Required? Yes  Amount \_\_\_\_\_ No

### Additional Account Information

Authorized Persons (access to account information, ability to change account information)

1.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_

2.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_

### Electronic Billing Options

Automatic payments (deducted on the 10<sup>th</sup> of each month) Yes  No

If Yes: Routing number \_\_\_\_\_ Checking Account \_\_\_\_\_

Note: Credit Card option available through SmartHub

Paperless Billing Yes  No

E-Bill Login password (minimum 1 uppercase letter, 1 special character) \_\_\_\_\_

# Products & Services

## Telephone Service

Phone Number(s) Assigned: \_\_\_\_\_

All-in basic, single Phone line \$46.00 (approximate price including most taxes and surcharges)

One-time connection fee \$43.00

Extended Area of Service (EAS/Local outgoing calls): choose one

Measured EAS .05 per minute, no monthly fee

Flat Rate EAS \$21.30 flat monthly fee

Long Distance: choose one

One Rate .13/min  Access Plus \$4.95/mo. + .08/min  No carrier  Other (list PIC) \_\_\_\_\_

Optional calling features

Caller ID name/Number \$7.00  Call waiting \$2.00  Voicemail \$5.95

Not seeing what you need? Visit <http://relianceconnects.com/voice/calling-features/> or call your local office

Inside Wire Maintenance \$1.35/mo. Insures your home's inside wiring from normal wear and tear

Mileage. \$.50 per air quarter mile from city limits

Directory Listing:  Listed  Unlisted  Unpublished

How to appear in directory: Name(s) \_\_\_\_\_ Address \_\_\_\_\_

## Broadband Service

Choose your internet package. Note: Fiber packages are only available in select areas. Call your local office for more details

Basic Package 6m/1m \$42.95 Optional one-time wireless fee \$35.00 Yes  No

Extra Package 12m/1m \$49.95 Wireless password (minimum 8 characters) \_\_\_\_\_

Fiber 25 (25m/10m) \$59.95 or choose default password Yes  No

Fiber 50 (50m/25m) \$69.95

Fiber 100 (100m/50m) \$79.95 Optional Static IP address \$5.00/month Yes  No

6 month contract term on new internet service Yes  No

Note: under a 6 month contract Reliance Connects provides a standard modem as a free rental and the installation fee of \$125.00 is waived.

## Digital TV Service

 Check all that apply. Please note monthly TV charges are subject to 5% tax

One-time connection fee \$15.00

Basic Service \$29.95/mo.  STARZ (20 channels. Includes Encore & WAM) \$15.00/mo.

Basic Expanded \$69.40/mo.  HBO (4 channels) \$17.00/mo.

Basic, Expanded & Plus \$80.35/mo.  Cinemax (3 channels) \$15.00/mo.

Showtime (8 channels) \$15.00/mo.

Choose a box quantity for each TV you have

HD Set top \$8.50/mo.  DVR Service additional \$2.00/mo. Other: \_\_\_\_\_

Optional whole home DVR feature \$5.00/mo. Yes  No

EZVIDEO Service. EZVideo is a new innovative way to get LIVE, local channels plus hundreds of video, music and gaming options over your Reliance Connects high-speed Internet connection

EZVideo \$18.05/mo. Ask about our special offers!

I hereby request service from RELIANCE CONNECTS and I agree to abide by all provisions of its tariff as approved by the Oregon Public Utility Commission, including, but not limited to, deposit requirements, payment obligations, and supersedure of existing services. Further I agree to pay attorney fees, court costs, and collection costs if the Company is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its tariff.

Signature \_\_\_\_\_ Printed Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Printed Name \_\_\_\_\_ Date \_\_\_\_\_