



RELIANCE CONNECTS

ROOTED HERE. REACHING THERE.

PO Box 357
Estacada, OR 97023
www.relianceconnects.com

Phone: 503-630-4213
Email: info@rconnects.com
Fax: 503-630-4464

For office use only:

Date: _____

Account Number: _____ CSR _____

Install Date/Time: _____

Deposits Required? Yes No Amount _____

Credit Check Yes No Results

Phone Number Assigned: _____

Residential Customer Information

Applicant name(s) Applicant Address/Physical address for services: Street, City, State, Zip Code

Billing Name(s) Billing Address: Street, City, State, Zip Code (if different than applicant address)

Contact number(s) Email address(s)

Credit Information

First Applicant Name _____
Date of Birth _____
Social Security Number _____
Driver's License _____
Bank Institution _____
Employer _____
Employer Address _____
Employer Phone _____
Position _____
of years employed _____

Second Applicant Name _____
Date of Birth _____
Social Security Number _____
Driver's License _____
Bank Institution _____
Employer _____
Employer Address _____
Employer Phone _____
Position _____
of years employed _____

Previous Address: _____ How Long? _____
Previous Telephone or Internet Company _____ Established Date: _____
Previous Account Number: _____ Working? (Y/N) ___ Disc. Date: _____

Additional Account Information

Authorized Persons (access to account information, ability to change account information)

1.) Full Name _____ D.O.B or password _____

2.) Full Name _____ D.O.B or password _____

Electronic Billing Options

Automatic payments (deducted on the 10th of each month) Yes ___ No ___
If Yes: Routing number _____ Checking Account _____

Note: Credit Card option available through our SmartHub app.

Paperless Billing Yes ___ No ___

E-Bill Login password (minimum 1 uppercase letter, 1 special character) _____

Products & Services

Telephone Service

All-In Basic Phone line \$30.00 (approximate price including most taxes and surcharges)
 One-time connection fee \$27.00

Extended Area of Service (EAS/Local outgoing calls): choose one

Measured EAS .05 per minute, no monthly fee
 Flat Rate EAS \$10.65 flat monthly fee
 Inside Wire Maintenance \$1.35 per month

Mileage _____
 May be required based on location, CSR will determine this.

Long Distance: choose one

____ One Rate .13/min. ____ Access Plus \$4.95/mo. + .08/min No carrier _____ Other (list PIC) _____

Optional calling features

Caller ID name/Number \$5.00 Call waiting \$1.75 Voicemail \$5.95

Not seeing what you need? Visit <http://relianceconnects.com/voice/calling-features/> or call your local office.

Directory Listing: Listed Unlisted Unpublished (\$.50/mo.)

How to appear in directory: Name(s) _____

Address _____

Broadband Service

Choose your internet package. Note: Fiber packages are only available in select areas. Call your local office for more details.

<input type="checkbox"/> Basic Package 6m/1m	\$42.95	Optional one-time wireless fee \$35.00	Yes <input type="checkbox"/> No <input type="checkbox"/>
<input type="checkbox"/> Extra Package 12m/1m	\$49.95	Wireless password (minimum 8 characters) _____	
<input type="checkbox"/> Fiber 25 (25m/10m)	\$59.95	OR k Y WUb Uggj[b U default password *****Mg	
<input type="checkbox"/> Fiber 50 (50m/25m)	\$69.95		
<input type="checkbox"/> Fiber 100 (100m/50m)	\$79.95	Optional Static IP address \$5.00/month	Yes <input type="checkbox"/> No <input type="checkbox"/>

6 month contract term Yes No Bundle discount-Double Play \$3.00 Yes No

Note: under a 6 month contract Reliance Connects provides a standard modem as a free rental and the installation fee of \$125.00 is waived.

Digital TV Service

Check all that apply. Please note monthly TV charges are subject to 5% tax.

One-time connection fee \$15.00

<input type="checkbox"/> Basic Service	\$28.95/mo.	<input type="checkbox"/> STARZ (20 channels)	\$15.00/mo.
<input type="checkbox"/> Basic Expanded	\$63.40/mo.	<input type="checkbox"/> HBO (4 channels)	\$15.00/mo.
<input type="checkbox"/> Basic, Expanded & Plus	\$74.35/mo.	<input type="checkbox"/> Cinemax (3 channels)	\$15.00/mo.
		<input type="checkbox"/> Showtime (8 channels)	\$15.00/mo.

Choose a set top box for each TV you have:

____ SD Set Top \$5.50 ____ HD Set top \$8.50/mo. ____ DVR Service additional \$2.00/mo.

Set Top boxes include interactive guide and digital music channels. WatchTVEverywhere included.

Bundle discount-Triple Play \$3.00 Yes No Ask for bundle contract for complete details.

Whole Home DVR feature \$5.00/mo. Yes No Record on one box and watch on another.

EZVIDEO Service. EZVideo is a new way to get LIVE, local channels plus hundreds of video, music and gaming options over your Reliance Connects high-speed Internet connection with a ROKU streaming device.

____ EZVideo \$18.05/mo.

I hereby request service from RELIANCE CONNECTS and I agree to abide by all provisions of its tariff as approved by the Oregon Public Utility Commission, including, but not limited to, deposit requirements, payment obligations, and supersedure of existing services. Further I agree to pay attorney fees, court costs, and collection costs if the Company is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its tariff.

Signature _____ Print Name _____ Date _____

Signature _____ Print Name _____ Date _____

Once you've completed this form, save it and send it to us at info@rconnects.com or fax it to us at 503-630-4464