Initial Setup

When you first install your set-top box, it will take two to 30 minutes for the box to initialize. You will need to repeat this process any time power is removed from the set-top.

Begin by connecting your set-top to the cable input and your television. Plug in the set-top, but do not press the power button. When your box is finished initializing, the time will display on the front panel.

You may now turn on the box and enjoy your new programming. (If you are using a HDTV, you may need to complete the Setup Wizard by following the instructions found in this guide.)

It may take several hours for detailed programming information to appear in the on-screen programming guide.

If, at any time, your box displays four dashes (- - - -), please call our office for support.

To prepare your set-top to output video signals that your television supports turn the power on and **hold "Select"** until the message light blinks. **Press "Vol-"** then the key from the table below to choose a format supported by your television.

480i	CH+	480p	CH-
720p	VOL-	1080i	VOL+

Setup Wizard

The Setup Wizard is used to program your set-top to broadcast the best picture format your television supports. If you are connecting to your TV with a coaxial or composite cable, you do not need to complete the Setup Wizard.

1. Make sure the set-top is off, and your HDTV is on.

2. Press "Guide" and "Info" keys at the same time.

3. Follow the onscreen guide.
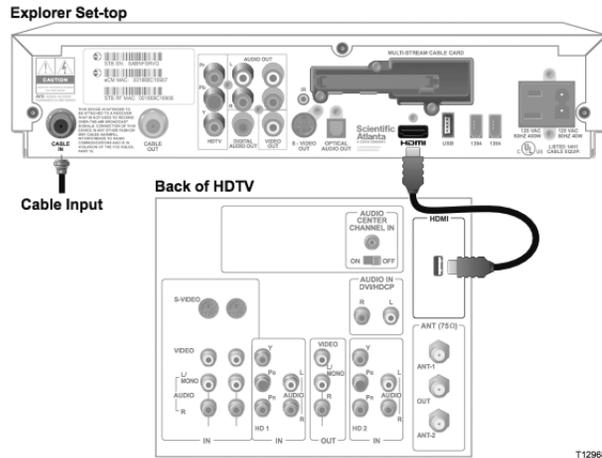
Digital Set-top Tips & Tricks

RELIANCE CONNECTS

Connecting Your Television

The simplest way to use your Digital Cable box is to tune your television to channel 3 and use a coaxial cable to connect the box to your television . For the best picture quality, use a **HDMI** cable for HDTV televisions and **Component Video** connections for SDTV televisions.
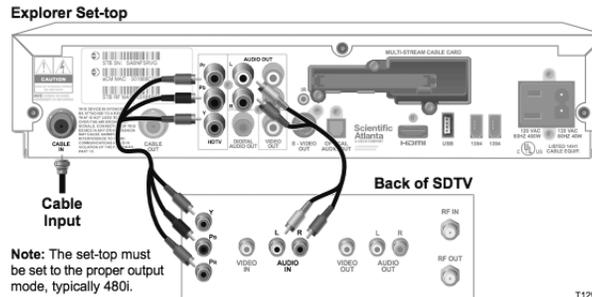
HDMI (Most HDTVs)

HDMI is the recommended connection for the highest picture quality. HDMI supports HDTV (up to 1080i) & digital audio with one connection.

When using HDMI connections, we suggest completing HDTV Setup Wizard for the best viewing experience.

Component Video (Most SDTVs)

Included with every Digital Cable Box is a set of component video and stereo audio cables. Component video cables are a set of three RCA style cables color-coded red, blue and green.

When using component video, you must set your box to the proper output mode, typically 480i. Instructions are found in the initial setup section of this guide.

When using component cables to connect to your television, you must connect a red and white RCA audio cable to your television or home theater system.

Optical Audio Out may be substituted for the RCA audio cables depending our your individual setup.

Problems?

If the set-top does not perform as expected, the following tips may help.

No Picture
- Verify that the power to your TV is turned on.
- Verify that your HDTV is in HD mode. If necessary, run the HD Setup Wizard to select HD mode.
- Verify that all cables are properly connected.
- Verify that the set-top is set to the proper screen type and resolution.

No Color
- Verify that the current TV program is broadcast in color.
- Adjust the TV color controls
- If you are using a component video connection, check that all connectors are completely plugged into the set-top and TV.

No Sound
- Verify that the volume is turned up.
- Verify that the mute function is not on.

System Updates
- System updates may require you to restart your set-top. Just unplug your set-top, wait 10 seconds, and plug it back in. It will take two to 30 minutes for the box to reconnect to our cable system.