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**JUST BROADBAND RESIDENTIAL APPLICATION**

**For office use only:** Date: \_\_\_\_\_ Account Number: \_\_\_\_\_ CSR \_\_\_\_\_  
 Install Date/Time: \_\_\_\_\_ Deposits Required? Yes No Amount \_\_\_\_\_  
 Credit Check: Yes No Results Agreement Number Assigned: 941- \_\_\_\_\_

**Customer Information**

New Construction \_\_\_\_\_ Existing \_\_\_\_\_ Own \_\_\_\_\_ Rent \_\_\_\_\_ Previous occupant \_\_\_\_\_

Applicant name(s) \_\_\_\_\_ Applicant Address/Physical address for services: Street, City, State, Zip Code \_\_\_\_\_

Billing Name(s) \_\_\_\_\_ Billing Address: Street, City, State, Zip Code (if different than applicant address) \_\_\_\_\_

Daytime Contact number(s) \_\_\_\_\_ Email address(s) \_\_\_\_\_

**Credit Information**

First Applicant Name _____	Second Applicant Name _____
Date of Birth _____	Date of Birth _____
Social Security Number _____	Social Security Number _____
Driver's License _____	Driver's License _____
Bank Institution _____	Bank Institution _____
Employer _____	Employer _____
Employer Address _____	Employer Address _____
Employer Phone _____	Employer Phone _____
Position _____	Position _____
# of years employed _____	# of years employed _____
Supervisor _____	Supervisor _____

Previous Address: \_\_\_\_\_ How Long? \_\_\_\_\_  
 Previous Telephone or Internet Company \_\_\_\_\_ Established Date: \_\_\_\_\_  
 Previous Account Number: \_\_\_\_\_ Working? (Y/N) \_\_\_\_\_ Disc. Date: \_\_\_\_\_

**Additional Account Information**

Authorized Persons (access to account information, ability to change account information)

1.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_  
 2.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_

**Electronic Billing Options**

Automatic payments (deducted on the 10<sup>th</sup> of each month) Yes \_\_\_\_\_ No \_\_\_\_\_  
 If Yes: Routing number \_\_\_\_\_ Checking Account \_\_\_\_\_

**Download our SmartHub App from your app store and manage your account on the go.**

Paperless Billing Yes \_\_\_\_\_ No \_\_\_\_\_  
 Smart Hub Login password) \_\_\_\_\_  
 8-character minimum; 15 character max. Must have at least 1 uppercase letter, 1 numeric character & 1 special character



## Products & Services

**Just Broadband Service** Choose your Internet package. Note: Fiber not available in all areas. Check with your local office or online at [relianceconnects.com/gimmefiber](http://relianceconnects.com/gimmefiber)

\_X\_ One-time connection fee \$27.00       Inside Wire Maintenance \$1.35/mo.  
 DSL Basic Package 6m/1m \$59.95      Wireless password (minimum 8 characters) \_\_\_\_\_  
 DSL Extra Package 12m/1m \$69.95      or we can assign a default password      Yes  No   
 Fiber 25 (25m/10m)      \$79.95      Wireless Modem \$35.00 one time programming fee  
 Fiber 50 (50m/25m)      \$89.95      Optional Static IP address \$5.00/month      Yes \_\_\_\_\_ No \_\_\_\_\_  
 Fiber 100 (100m/50m)      \$99.95      Optional Upgraded AC Router \$4.99/mo.      Yes \_\_\_\_\_ No \_\_\_\_\_

6 month contract term on new internet service      Yes       No

*Note: Under a 6 month contract Reliance Connects provides a standard modem as a free rental and the installation fee of \$125.00 is waived.*

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**Digital TV Service** Check all that apply. Please note monthly TV charges are subject to 5% tax. TV service not available in all areas.

NO TV SERVICE

\_X\_ One-time connection fee \$15.00

<input type="checkbox"/> Basic Service	\$38.44/mo.	<input type="checkbox"/> STARZ (20 channels)	\$15.00/mo.
<input type="checkbox"/> Basic & Expanded	\$82.89/mo.	<input type="checkbox"/> HBO (4 channels)	\$15.00/mo.
<input type="checkbox"/> Basic, Expanded & Plus	\$93.84/mo.	<input type="checkbox"/> Cinemax (3 channels)	\$15.00/mo.
		<input type="checkbox"/> Showtime (8 channels)	\$15.00/mo.

Choose a set top box for each TV you have:

SD Set Top \$5.50/mo.       HD Set top \$8.50/mo.       DVR \$10.50/mo.  
Set Top boxes include interactive guide and digital music channels and. WatchTVeverywhere also available.

Whole Home DVR feature \$5.00/mo.      Yes       No       Record on one box and watch on another.

**EZVIDEO TV Service App. \$18.05/mo.** EZVideo TV service is an app that allows you to live stream all your channels using your Reliance Connect Internet through your favorite streaming device. All HD and NO box rental fees, currently supporting the ROKU streaming device.

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*I hereby request service from RELIANCE CONNECTS and I agree to abide by all provisions of its tariff as approved by the Oregon Public Utility Commission, including, but not limited to, deposit requirements, payment obligations, and supersedure of existing services. Further I agree to pay attorney fees, court costs, and collection costs if the Company is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its tariff.*

Signature \_\_\_\_\_ Printed Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Printed Name \_\_\_\_\_ Date \_\_\_\_\_