



# RELIANCE CONNECTS

ROOTED HERE. REACHING THERE.

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Estacada, OR 97023  
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## Residential Application

<b>For office use only:</b>	Date: _____	Account Number: _____	CSR _____
Install Date/Time: _____		Deposits Required? Yes	No
Credit Check	Yes	No	Results
		Amount _____	Phone Number Assigned: _____

## Residential Customer Information

New Construction \_\_\_\_\_ Existing home \_\_\_\_\_ Own \_\_\_\_\_ Rent \_\_\_\_\_ Landlord's info \_\_\_\_\_

Applicant name(s) \_\_\_\_\_ Applicant Address/Physical address for services: Street, City, State, Zip Code \_\_\_\_\_

Billing Name(s) \_\_\_\_\_ Billing Address: Street, City, State, Zip Code (if different than applicant address) \_\_\_\_\_

Contact number(s) \_\_\_\_\_ Email address(s) \_\_\_\_\_

## Credit Information

First Applicant Name _____	Second Applicant Name _____
Date of Birth _____	Date of Birth _____
Social Security Number _____	Social Security Number _____
Driver's License _____	Driver's License _____
Bank Institution _____	Bank Institution _____
Employer _____	Employer _____
Employer Address _____	Employer Address _____
Employer Phone _____	Employer Phone _____
Position _____	Position _____
# of years employed _____	# of years employed _____
Supervisor _____	Supervisor _____

Previous Address: \_\_\_\_\_ How Long? \_\_\_\_\_  
Previous Telephone or Internet Company \_\_\_\_\_ Established Date: \_\_\_\_\_  
Previous Account Number: \_\_\_\_\_ Working? (Y/N) \_\_\_\_\_ Disc. Date: \_\_\_\_\_

## Additional Account Information

Authorized Persons (access to account information, ability to change account information)

- 1.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_
- 2.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_

## Electronic Billing Options

Automatic payments (deducted on the 10<sup>th</sup> of each month) Yes \_\_\_\_\_ No \_\_\_\_\_  
If Yes: Routing number \_\_\_\_\_ Checking Account \_\_\_\_\_

Paperless Billing Yes \_\_\_\_\_ No \_\_\_\_\_

E-Bill Login password \_\_\_\_\_

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# Products & Services

## Telephone Service

All-In Basic Phone line \$30.00 (approximate price including most taxes and surcharges)  
 One-time connection fee \$27.00

Extended Area of Service (EAS/Local outgoing calls): choose one

Measured EAS .05 per minute, no monthly fee  
 Flat Rate EAS \$10.65 flat monthly fee  
 Inside Wire Maintenance \$1.35 per month Mileage \_\_\_\_\_

May be required based on location, CSR will determine this.

Long Distance: choose one

One Rate .13/min.  Access Plus \$4.95/mo. + .08/min No carrier \_\_\_\_\_ Other (list PIC) \_\_\_\_\_

Optional calling features

Caller ID name/Number \_\_\_\_\_ \$5.00 Call waiting \_\_\_\_\_ \$1.75 Voicemail \_\_\_\_\_ \$5.95

Not seeing what you need? Visit <http://relianceconnects.com/voice/calling-features/> or call your local office.

Directory Listing:  Listed  Unlisted  Unpublished (\$.50/mo.)

How to appear in directory: Name(s) \_\_\_\_\_

Address \_\_\_\_\_

## Broadband Service

Choose your internet package. Note: Fiber packages are only available in select areas. Call your local office for more details.

<input type="checkbox"/> Basic Package 6m/1m	\$42.95	Optional one-time wireless fee \$35.00	Yes ___ No ___
<input type="checkbox"/> Extra Package 12m/1m	\$49.95	Wireless password (minimum 8 characters) _____	
<input type="checkbox"/> Fiber 25 (25m/10m)	\$59.95	OR we can assign a default password	Yes ___
<input type="checkbox"/> Fiber 50 (50m/25m)	\$69.95		
<input type="checkbox"/> Fiber 100 (100m/50m)	\$79.95	Optional Static IP address \$5.00/month	Yes ___ No ___

6 month contract term Yes \_\_\_ No \_\_\_ Bundle discount-Double Play \$3.00 credit Yes \_\_\_ No \_\_\_

Note: under a 6 month contract Reliance Connects provides a standard modem as a free rental and the installation fee of \$125.00 is waived. `K UbhUb`i d[ fUXYX`57`Fci Hf3`~ (" - #a c"7 \YW\_`Vcl

## Digital TV Service

 Check all that apply. Please note monthly TV charges are subject to 5% tax.

One-time connection fee \$15.00

<input type="checkbox"/> Basic Service	\$3, "( (/mo.	<input type="checkbox"/> STARZ (20 channels)	\$15.00/mo.
<input type="checkbox"/> Basic Expanded	\$, &, - /mo.	<input type="checkbox"/> HBO (4 channels)	\$17.00/mo.
<input type="checkbox"/> Basic, Expanded & Plus	\$- ' ", (/mo.	<input type="checkbox"/> Cinemax (3 channels)	\$15.00/mo.
		<input type="checkbox"/> Showtime (8 channels)	\$15.00/mo.

Choose a receiver for each TV you have:

\_\_\_\_\_ SD Receiver \$5.50 \_\_\_\_\_ HD Receiver \$8.50/mo. \_\_\_\_\_ HD DVR Receiver \$10.50/mo.

Receivers include interactive guide and digital music channels. WatchTVEverywhere included.

Bundle discount-Triple Play \$5.00 credit Yes \_\_\_ No \_\_\_ Other \_\_\_\_\_

Whole Home DVR feature \$5.00/mo. Yes \_\_\_ No \_\_\_ Record on one box and watch on another.

EZVIDEO Service. EZVideo is a new way to get LIVE, local channels plus hundreds of video, music and gaming options over your Reliance Connects high-speed Internet connection with a ROKU streaming device.

EZVideo \$18.05/mo.

I hereby request service from RELIANCE CONNECTS and I agree to abide by all provisions of its tariff as approved by the Oregon Public Utility Commission, including, but not limited to, deposit requirements, payment obligations, and supersedure of existing services. Further I agree to pay attorney fees, court costs, and collection costs if the Company is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its tariff.

Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

Once you've completed this form, save it and send it to us at [info@rconnects.com](mailto:info@rconnects.com) or fax it to us at 503-630-4464.