



**RELIANCE
CONNECTS**
ROOTED HERE. REACHING THERE.

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06.19

RESIDENTIAL ALL SERVICES APPLICATION

For office use only: Date: _____ Account Number: _____ CSR _____
 Install Date/Time: _____ Deposits Required? Yes No Amount _____
 Credit Check Yes No Results Phone Number Assigned: _____

Residential Customer Information

New Construction _____ Existing home _____ Own _____ Rent _____ Landlord's info _____

Applicant name(s) _____ Applicant Address/Physical address for services: Street, City, State, Zip Code _____

Billing Name(s) _____ Billing Address: Street, City, State, Zip Code (if different than applicant address) _____

Contact number(s) _____ Email address(s) _____

Credit Information

First Applicant Name _____	Second Applicant Name _____
Date of Birth _____	Date of Birth _____
Social Security Number _____	Social Security Number _____
Driver's License _____	Driver's License _____
Bank Institution _____	Bank Institution _____
Employer _____	Employer _____
Employer Address _____	Employer Address _____
Employer Phone _____	Employer Phone _____
Position _____	Position _____
# of years employed _____	# of years employed _____
Supervisor _____	Supervisor _____

Previous Address: _____ How Long? _____
 Previous Telephone or Internet Company _____ Established Date: _____
 Previous Account Number: _____ Working? (Y/N) _____ Disc. Date: _____

Additional Account Information

Authorized Persons (access to account information, ability to change account information)

- 1.) Full Name _____ D.O.B or password _____
- 2.) Full Name _____ D.O.B or password _____

Electronic Billing Options

Automatic payments (deducted on the 10th of each month) Yes _____ No _____

If Yes: Routing number _____ Checking Account _____

Download our SmartHub App from your app store and manage your account on the go.
 Note: Credit Card and Auto Pay options available through our SmartHub app.



Products & Services

Telephone Service

All-In Basic Phone line \$30.00 (approximate price including most taxes and surcharges)
 One-time connection fee \$27.00

Extended Area of Service (EAS/Local outgoing calls): **choose one**

Measured EAS .05 per minute, no monthly fee
 Flat Rate EAS \$10.65 flat monthly fee
 Inside Wire Maintenance \$1.35 per month Mileage _____
May be required based on location, CSR will determine this.

Long Distance (1+ area code dialing): **choose one**

One Rate .13/min. Access Plus \$4.95/mo. + .08/min No carrier _____ Other (list PIC) _____

Optional calling features

Caller ID name/Number _____ \$5.00 Call waiting _____ \$1.75 Voicemail _____ \$5.95

Not seeing what you need? Visit <http://relianceconnects.com/voice/calling-features/> or call your local office.

Directory Listing: Listed Unlisted Unpublished (\$.50/mo.)

How to appear in directory: Name(s) _____

Broadband Service with Phone - Looking for Internet only - check our website under Just Broadband.

Choose your internet package. Note: Fiber packages are only available in select areas. Call your local office for more details. Prices shown are package pricing with phone service.

Standard Router \$12.00/mo. OR FREE with a 6-month contract- see below
 Premium AC Wi-Fi Router \$4.99/mo.
 DSL 6m/1m \$39.95/mo. Slowest Speed
 DSL 12m/1m \$46.95/mo. OK for basic web surfing and 1 stream
 Fiber 25 (25m/10m) \$56.95/mo. Good for Streaming & Basic Web surfing
 Fiber 50 (50m/25m) \$66.95/mo. Better for Streaming, Families and Gaming
 Fiber 100 (100m/50m) \$76.95/mo. Best for Streaming, Families and Gaming
 Managed Wi-Fi Service \$99 evaluation Starts at \$7.99/mo. Let us manage your entire home network. Get devices wired in-take the hassle out of home internet connectivity and more!
 Inside Wire Maintenance \$1.35/mo. \$35.00 Wireless Activation Fee (one-time charge)
 Static IP \$5.00/mo. Wireless password (minimum 8 characters) _____

6-month contract term required or \$125 installation fee on all new internet service.

Under a 6-month contract Reliance Connects provides a standard modem as a free rental and the installation fee of \$125.00 is waived. **Wireless is not guaranteed, and we recommend a premium router or our Managed Wi-Fi for the best streaming on wireless devices.** [Initial here](#)

EZVideo TV Service. EZVideo works with your Reliance Connects Internet connection. You'll need a supported streaming device like an amazon fire stick, apple TV or android TV product. Find out more at <http://my.ezv.tv/>. Please note monthly TV charges are subject to 5% tax.

Self-Install (FREE) OR **Premium Installation \$95.00** **Amazon 4k Fire Stick \$49.99**

Choose One:

Express (33 channels) \$34.95/mo.
 Essentials (103 channels) \$92.95/mo.
 Extra (137 channels) \$104.95/mo.

Extra Services:

Latino Package (16 channels) \$ 7.00/mo.
 HBO (7 channels) \$17.00/mo.
 Cinemax (4 channels) \$17.00/mo.
 Showtime (11 channels) \$17.00/mo.
 Starz!/Encore (14 channels) \$17.00/mo.

DVR Hours:

DVR 25 Hours included FREE
 DVR 100 Hours \$5.00/mo.
 DVR 150 Hours \$8.00/mo.
 DVR 200 Hours \$10.00/mo.

I hereby request service from RELIANCE CONNECTS and I agree to abide by all provisions of its tariff as approved by the Oregon Public Utility Commission, including, but not limited to, deposit requirements, payment obligations, and supersedure of existing services. Further I agree to pay attorney fees, court costs, and collection costs if the Company is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its tariff.

Signature _____ Print Name _____ Date _____

Signature _____ Print Name _____ Date _____

Once you've completed this form, save it and send it to us at info@rconnects.com or fax it to us at 503-630-4464.