



**RELIANCE  
CONNECTS**  
ROOTED HERE. REACHING THERE.

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1.20

**JUST BROADBAND BUSINESS  
APPLICATION**

**For office use only:** Date: \_\_\_\_\_ Account Number: \_\_\_\_\_ CSR \_\_\_\_\_  
 Install Date/Time: \_\_\_\_\_ Deposits Required? Yes No Amount \_\_\_\_\_  
 Credit Check: Yes No Results Agreement Number Assigned: 941- \_\_\_\_\_

**Customer Information**

New Construction Existing Own \_\_\_ Rent \_\_\_ Landlord Info \_\_\_\_\_

Business name(s) Applicant Address/Physical address for services: Street, City, State, and Zip Code

Billing Name(s) Billing Address: Street, City, State, Zip Code (if different than applicant address)

Daytime Contact number(s) Email address(s)

**Credit Information**

First Applicant Name _____	Second Applicant Name _____
Date of Birth _____	Date of Birth _____
Social Security Number _____	Social Security Number _____
Driver's License _____	Driver's License _____
Bank Institution _____	Bank Institution _____

Business Tax ID# \_\_\_\_\_  
 Business Structure (Incorp., LLC, Sole Prop.) \_\_\_\_\_  
 Incorporate Date \_\_\_\_\_

Previous Address: \_\_\_\_\_ How Long? \_\_\_\_\_  
 Previous Telephone or Internet Company \_\_\_\_\_ Established Date: \_\_\_\_\_  
 Previous Account Number: \_\_\_\_\_ Working? (Y/N) \_\_\_\_\_ Disc. Date: \_\_\_\_\_

**Additional Account Information**

Authorized Persons (access to account information, ability to change account information)

1.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_  
 2.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_

**Electronic Billing Options**

Automatic payments (deducted on the 10<sup>th</sup> of each month) Yes \_\_\_ No \_\_\_

If Yes: Routing number \_\_\_\_\_ Checking Account \_\_\_\_\_



**Download our SmartHub App from your app store and manage your account on the go.**  
 Note: Credit Card and Auto Pay options available through our SmartHub app.

# Products & Services

**Just Broadband Service** Choose your Internet package. Note: Fiber not available in all areas. Check online at [relianceconnects.com/gimmefiber](http://relianceconnects.com/gimmefiber). Not a guarantee of fiber availability-check with your local office.

\$43.00 Connection Fee (one-time charge)

- Premium AC Wi-Fi Router \$8.00/mo.
- DSL 6m/1m \$64.95/mo. Slowest Speed
- DSL 12m/1m \$74.95/mo. OK for basic business surfing & 1 Stream
- Fiber 25 (25m/10m) \$84.95/mo. Good for Streaming & Basic Business needs
- Fiber 50 (50m/25m) \$94.95/mo. Better for Streaming, File uploading, Basic Web cams
- Fiber 100 (100m/50m) \$104.95/mo. Best for Streaming, File Uploading/Downloading & Web cams
- Decline Wireless router Bridge Device (DSL Only)

\*Note: If you have DSL and decline our router, this device is required. If it is not returned upon disconnect, a \$70.00 unreturned equipment fee applies.

- Inside Wire Maintenance \$1.35/mo.
- Static IP \$5.00/mo.

6-month contract term required on all new Internet service or \$125 installation fee. Check the box to choose contract term.

**Wireless is not guaranteed. We recommend our managed router for connecting wireless devices.**  
 Initial here

**EZVideo TV Service** EZVideo works with your Reliance Connects Internet connection. You'll need a supported streaming device like an amazon fire stick, apple TV or android TV product. Find out more at <http://my.ezv.tv>. Please note monthly TV charges are subject to 5% tax.

**Self-Install (FREE)**    **OR**     **Premium Installation \$95.00**     **Amazon 4k Fire Stick \$49.99**

**Choose One:**

- Express (33 channels) \$36.55/mo.
- Essentials (103 channels) \$96.55/mo.
- Extra (137 channels) \$108.55/mo.
- Latino Package (16 channels) \$7.00/mo.

**Extra Services**

- HBO (7 channels) \$17.00/mo.
- Cinemax (4 channels) \$17.00/mo.
- Showtime (11 channels) \$17.00/mo.
- Starz!/Encore (14 channels) \$17.00/mo.

**DVR Hours:**

- DVR 25 Hours included    FREE/mo.     DVR 100 Hours    \$5.00/mo.
- DVR 150 Hours    \$8.00/mo.     DVR 200 Hours    \$10.00/mo.

*I hereby request service from Cascade Access LLC dba RELIANCE CONNECTS and I agree to abide by all provisions of its terms and conditions including but not limited to, deposit requirements, payment obligations, and our acceptable use policy. Further I agree to pay attorney fees, court costs, and collection costs if the Company is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its terms and conditions. View the terms and conditions at <http://relianceconnects.com/legal/>*

Signature \_\_\_\_\_ Printed Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Printed Name \_\_\_\_\_ Date \_\_\_\_\_

Once you've completed this form, save it and email to us at [info@rconnects.com](mailto:info@rconnects.com) or you can print and fax it to 503-630-4464.