



RELIANCE CONNECTS

ROOTED HERE. REACHING THERE.

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Estacada, OR 97023
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Phone: 503-630-4213
Email: info@rconnects.com
Fax: 503-630-4464
1.20

JUST BROADBAND RESIDENTIAL APPLICATION

For office use only:

Date: _____

Account Number: _____

CSR _____

Install Date/Time: _____

Deposits Required? Yes

No

Amount _____

Credit Check: Yes

No

Results

Agreement Number Assigned: 941- _____

Customer Information

New Construction _____ Existing _____ Own _____ Rent _____ Landlord Info _____

Applicant name(s) _____ Applicant Address/Physical address for services: Street, City, State, Zip Code _____

Billing Name(s) _____ Billing Address: Street, City, State, Zip Code (if different than applicant address) _____

Daytime Contact number(s) _____

Email address(s) _____

Credit Information

First Applicant Name _____

Date of Birth _____

Social Security Number _____

Driver's License _____

Bank Institution _____

Employer _____

Employer Address _____

Employer Phone _____

Position _____

of years employed _____

Supervisor _____

Second Applicant Name _____

Date of Birth _____

Social Security Number _____

Driver's License _____

Bank Institution _____

Employer _____

Employer Address _____

Employer Phone _____

Position _____

of years employed _____

Supervisor _____

Previous Address: _____ How Long? _____

Previous Telephone or Internet Company _____ Established Date: _____

Previous Account Number: _____ Working? (Y/N) _____ Disc. Date: _____

Additional Account Information

Authorized Persons (access to account information, ability to change account information)

1.) Full Name _____ D.O.B or password _____

2.) Full Name _____ D.O.B or password _____

Electronic Billing Options

Automatic payments (deducted on the 10th of each month) Yes _____ No _____

If Yes: Routing number _____ Checking Account _____

Download our SmartHub App from your app store and manage your account on the go.

Note: Credit Card and Auto Pay options available through our SmartHub app.



Products & Services

Just Broadband Service Choose your Internet package. Note: Fiber not available in all areas. Check online at relianceconnects.com/gimmefiber. Not a guarantee of fiber availability-check with your local office.

\$27.00 Connection Fee (one-time charge)

- Premium AC Wi-Fi Router \$8.00/mo.
- DSL 12m/1m \$69.95/mo. Slowest Speed
- Fiber 25 (25m/10m) \$79.95/mo. Good for Streaming
- Fiber 50 (50m/25m) \$89.95/mo. Better for Streaming, Families and Gaming
- Fiber 100 (100m/50m) \$99.95/mo. Best for Streaming, Families and Gaming
- Inside Wire Maintenance \$1.35/mo. Boost 25 (VDSL) \$79.95
- Static IP \$5.00/mo. Boost 50 (VDSL) \$89.95

Decline Wireless router Bridge Device (DSL Only)

*Note: If you have DSL and decline our router, this device is required. If it is not returned upon disconnect, a \$70.00 unreturned equipment fee applies.

6 month contract term or \$125 installation fee required on all new Internet service. Check the box to choose contract term.

Wireless is not guaranteed. We recommend our managed router for connecting wireless devices.

[Initial Here](#)

EZVideo TV Service – Sign up for our EZVideo service and you’ll save \$10.00 a month on your Internet service! Choose package & add on’s. Please note monthly TV charges are subject to 5% tax. EZVideo works with your Reliance Connects Internet connection. You’ll need a supported streaming device like an amazon fire stick, apple TV or android TV product. Find out more at <http://my.ezv.tv/>.

Self-Install (FREE) **OR** **Premium Installation \$95.00** **Amazon 4k Fire Stick \$49.99**

Choose one:

- Express (33 channels) \$36.55/mo.
- Essentials (103 channels) \$96.55/mo.
- Extra (137 channels) \$108.55/mo.

Extra services:

- Latino Package (16 channels) \$ 7.00/mo.
- HBO (7 channels) \$17.00/mo.
- Cinemax (4 channels) \$17.00/mo.
- Showtime (11 channels) \$17.00/mo.
- Starz!/Encore (14 channels) \$17.00/mo.
- DVR 25 Hours included FREE/mo.
- DVR 100 Hours \$5.00/mo.
- DVR 150 Hours \$8.00/mo.
- DVR 200 Hours \$10.00/mo.



I hereby request service from RELIANCE CONNECTS and I agree to abide by all provisions of its tariff as approved by the Oregon Public Utility Commission, including, but not limited to, deposit requirements, payment obligations, and supersedure of existing services. Further I agree to pay attorney fees, court costs, and collection costs if the Company is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its tariff.

Signature _____ Printed Name _____ Date _____

Signature _____ Printed Name _____ Date _____

Once you've completed this form, save it and send it to us at info@rconnects.com or you can print and fax it to 503-630-4464