



**RELIANCE  
CONNECTS**  
ROOTED HERE. REACHING THERE.

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1.20

**RESIDENTIAL ALL SERVICES APPLICATION**

**For office use only:** Date: \_\_\_\_\_ Account Number: \_\_\_\_\_ CSR \_\_\_\_\_  
 Install Date/Time: \_\_\_\_\_ Deposits Required? Yes No Amount \_\_\_\_\_  
 Credit Check Yes No Results Phone Number Assigned: \_\_\_\_\_

**Residential Customer Information**

New Construction \_\_\_\_\_ Existing home \_\_\_\_\_ Own \_\_\_\_\_ Rent \_\_\_\_\_ Landlord's info \_\_\_\_\_

Applicant name(s) \_\_\_\_\_ Applicant Address/Physical address for services: Street, City, State, Zip Code \_\_\_\_\_

Billing Name(s) \_\_\_\_\_ Billing Address: Street, City, State, Zip Code (if different than applicant address) \_\_\_\_\_

Contact number(s) \_\_\_\_\_ Email address(s) \_\_\_\_\_

**Credit Information**

First Applicant Name _____	Second Applicant Name _____
Date of Birth _____	Date of Birth _____
Social Security Number _____	Social Security Number _____
Driver's License _____	Driver's License _____
Bank Institution _____	Bank Institution _____
Employer _____	Employer _____
Employer Address _____	Employer Address _____
Employer Phone _____	Employer Phone _____
Position _____	Position _____
# of years employed _____	# of years employed _____
Supervisor _____	Supervisor _____

Previous Address: \_\_\_\_\_ How Long? \_\_\_\_\_  
 Previous Telephone or Internet Company \_\_\_\_\_ Established Date: \_\_\_\_\_  
 Previous Account Number: \_\_\_\_\_ Working? (Y/N) \_\_\_\_\_ Disc. Date: \_\_\_\_\_

**Additional Account Information**

Authorized Persons (access to account information, ability to change account information)

- 1.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_
- 2.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_

**Electronic Billing Options**

Automatic payments (deducted on the 10<sup>th</sup> of each month) Yes \_\_\_\_\_ No \_\_\_\_\_

If Yes: Routing number \_\_\_\_\_ Checking Account \_\_\_\_\_

**Download our SmartHub App from your app store and manage your account on the go.**  
 Note: Credit Card and Auto Pay options available through our SmartHub app.



# Products & Services

## Telephone Service

All-In Basic Phone line \$30.00 (approximate price including most taxes and surcharges)  
 One-time connection fee \$27.00

Extended Area of Service (EAS/Local outgoing calls): **choose one**

Measured EAS .05 per minute, no monthly fee  
 Flat Rate EAS \$10.65 flat monthly fee  
 Inside Wire Maintenance \$1.35 per month Mileage \_\_\_\_\_  
May be required based on location, CSR will determine this.

Long Distance (1+ area code dialing): **choose one**

One Rate .13/min.  Access Plus \$4.95/mo. + .08/min No carrier \_\_\_\_\_ Other (list PIC) \_\_\_\_\_

Optional calling features

Caller ID name/Number \_\_\_\_\_ \$5.00 Call waiting \_\_\_\_\_ \$1.75 Voicemail \_\_\_\_\_ \$5.95

Not seeing what you need? Visit <http://relianceconnects.com/voice/calling-features/> or call your local office.

Directory Listing: Listed Unlisted Unpublished (\$.50/mo.)

How to appear in directory: Name(s) \_\_\_\_\_

## Broadband Service with Phone - Looking for Internet only - check our website under Just Broadband.

Choose your internet package. Note: Fiber packages are only available in select areas. Call your local office for more details. Prices shown are package pricing with phone service.

<input type="checkbox"/> Premium AC Wi-Fi Router	\$8.00/mo.	Boost 25 (VDSL) 59.95	Slowest Speed
<input type="checkbox"/> DSL 6m/1m	\$39.95/mo.	Boost 50 (VDSL) \$69.95	OK for basic web surfing and 1 stream
<input type="checkbox"/> DSL 12m/1m	\$46.95/mo.		Good for Streaming & Basic Web surfing
<input type="checkbox"/> Fiber 25 (25m/10m)	\$56.95/mo.		Better for Streaming, Families and Gaming
<input type="checkbox"/> Fiber 50 (50m/25m)	\$66.95/mo.		Best for Streaming, Families and Gaming
<input type="checkbox"/> Fiber 100 (100m/50m)	\$76.95/mo.		Bridge Device (DSL Only)
<input type="checkbox"/> Decline Wireless router			

\*Note: If you have DSL and decline our router, this device is required. If it is not returned upon disconnect, a \$70.00 unreturned equipment fee applies.

Inside Wire Maintenance \$1.35/mo.  
 Static IP \$5.00/mo.

6-month contract term required or \$125 installation fee on all new Internet service. Check box to choose contract term.

**Wireless is not guaranteed. We recommend our managed router for connecting wireless devices.**

Initial here

**EZVideo TV Service.** EZVideo works with your Reliance Connects Internet connection. You'll need a supported streaming device like an amazon fire stick, apple TV or android TV product. Find out more at <http://my.ezv.tv/>. Please note monthly TV charges are subject to 5% tax.

Self-Install (FREE) OR  Premium Installation \$95.00  Amazon 4k Fire Stick \$49.99

**Choose One:**

Express (33 channels) \$36.55/mo.  
 Essentials (103 channels) \$96.95/mo.  
 Extra (137 channels) \$108.55/mo.

**Extra Services:**

Latino Package (16 channels) \$7.00/mo.  
 HBO (7 channels) \$17.00/mo.  
 Cinemax (4 channels) \$17.00/mo.  
 Showtime (11 channels) \$17.00/mo.  
 Starz!/Encore (14 channels) \$17.00/mo.

**DVR Hours:**

DVR 25 Hours included FREE  
 DVR 100 Hours \$5.00/mo.  
 DVR 150 Hours \$8.00/mo.  
 DVR 200 Hours \$10.00/mo.

I hereby request service from RELIANCE CONNECTS and I agree to abide by all provisions of its tariff as approved by the Oregon Public Utility Commission, including, but not limited to, deposit requirements, payment obligations, and supersedure of existing services. Further I agree to pay attorney fees, court costs, and collection costs if the Company is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its tariff.

Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

Once you've completed this form, save it and send it to us at [info@rconnects.com](mailto:info@rconnects.com) or fax it to us at 503-630-4464.