



# RELIANCE CONNECTS

ROOTED HERE. REACHING THERE.

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01.21

**For office use only:** Date: \_\_\_\_\_ Account Number: \_\_\_\_\_ S/O# \_\_\_\_\_ CSR \_\_\_\_\_  
 Install Date/Time: \_\_\_\_\_ Deposits Required? Yes No Amount \_\_\_\_\_  
 Credit Check Yes No Phone Number Assigned: \_\_\_\_\_

## Customer Information

1.)  New Construction  Existing    2.) Own  Rent  Previous occupant \_\_\_\_\_

Applicant name(s) \_\_\_\_\_ Applicant Address/Physical address for services: Street, City, State, Zip Code \_\_\_\_\_

Billing Name(s) \_\_\_\_\_ Billing Address: Street, City, State, Zip Code (if different than applicant address) \_\_\_\_\_

Contact number(s) \_\_\_\_\_ Email address(s) \_\_\_\_\_

## Credit Information

First Applicant Name _____	Second Applicant Name _____
Date of Birth _____	Date of Birth _____
Social Security Number _____	Social Security Number _____
Driver's License _____	Driver's License _____
Bank Institution _____	Bank Institution _____
Employer _____	Employer _____
Employer Address _____	Employer Address _____
Employer Phone _____	Employer Phone _____
Position _____	Position _____
# of years employed _____	# of years employed _____

Previous Address: \_\_\_\_\_ How Long? \_\_\_\_\_  
 Previous Telephone or Internet Company \_\_\_\_\_ Established Date: \_\_\_\_\_  
 Previous Account Number: \_\_\_\_\_ Working? (Y/N)  Disc. Date: \_\_\_\_\_

## Additional Account Information

Authorized Persons (access to account information, ability to change account information)

1.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_  
 2.) Full Name \_\_\_\_\_ D.O.B or password \_\_\_\_\_

## Electronic Billing Options

Automatic payments (deducted on the 10<sup>th</sup> of each month) Yes \_\_\_\_\_ No \_\_\_\_\_  
 If Yes: Routing number \_\_\_\_\_ Checking Account \_\_\_\_\_  
 Note: Credit Card option available through SmartHub

Paperless Billing Yes \_\_\_\_\_ No \_\_\_\_\_  
 E-Bill Login password (minimum 1 uppercase letter, 1 special character) \_\_\_\_\_

## Products & Services

### Telephone Service

Residential  Business FED Tax ID # \_\_\_\_\_

Basic Phone line \$30.00 Residential/\$45.00 Business

One-time connection fee \$27.00 Residential/\$43.00 Business

Extended Area of Service (EAS/Local outgoing calls): choose one

Measured EAS \$.05 per minute, no monthly fee

Elkton EAS (Scottsburg, Oakland-Sutherland, Roseburg) \$7.00/Residential \$14.00/Business flat monthly fee

Scottsburg EAS (Elkton, Reedsport) \$4.00/Residential \$8.00/Business flat monthly fee

Ash Valley EAS (Reedsport) \$4.00/Residential \$8.00/Business flat rate monthly fee

Long Distance: choose one

One Rate .13/min  Access Plus \$4.95/mo. + .08/min

No carrier  Other (list PIC) \_\_\_\_\_

Optional calling features

Caller ID name/number \$3.95 Res/\$5.95 Bus  Call Forwarding \$1.75 Res/\$2.00 Bus

Call waiting \$1.75 Res/\$2.00 Bus  Teen Service \$3.95 Res/\$6.95 Bus

Not seeing what you need? Visit <http://relianceconnects.com/voice/calling-features/> or call your local office

Inside Wire Maintenance \$1.35/mo. Insures your home's inside wiring from normal wear and tear

Directory Listing:  Listed  Unlisted  Unpublished (\$.50 Res/\$0 Bus)

How to appear in directory: Name(s) \_\_\_\_\_

Address \_\_\_\_\_

### Broadband Service

Basic Package 6m/1m \$42.95

Premium AC Wi-Fi Router \$8.00/mo.

Extra Package 12m/1m \$49.95

Inside Wire Maintenance \$1.35/mo.

Fiber 25 25m/10m \$66.95

Optional Static IP \$5.00/mo.

Fiber 50 50m/25m \$76.95

Fiber 100 100m/50m \$86.95

6 month contract term on new internet service Yes  No

Note: under a 6 month contract Reliance Connects waives the \$125 installation fee. **Wireless is not included or guaranteed. We recommend a premium router for the best streaming on wireless devices. Initial Here** \_\_\_\_\_

I hereby request service from RELIANCE CONNECTS and I agree to abide by all provisions of its tariff as approved by the Oregon Public Utility Commission, including, but not limited to, deposit requirements, payment obligations, and supersedure of existing services. Further I agree to pay attorney fees, court costs, and collection costs if the Company is required to take any action to collect any amounts due for the provision of service or to enforce any terms of its tariff.

Signature \_\_\_\_\_ Printed Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Printed Name \_\_\_\_\_ Date \_\_\_\_\_